

# ATTACHMENT ONE

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## Costing Template for Cross Connection Control System

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**This form must be completed and submitted as a separate document with your RFP response.**

**Naming convention:** Pricing Matrix: <<Company Name>>

**Central Arkansas Water needs to know how your platform's costing will be managed.**

**Licensing or user types:**

CAW intends to have multiple levels of users or roles accessing platforms.

**Administrative:** These users will exist inside the corporation and will have the ability to update and change configuration that manages processes, system settings, account settings. These will mostly be IT professionals. Report creation, Security, form configuration changes and updates will be within the scope of this user. (5 +)

**Program Managers:** Inside the corporation. These users will have permission to approve tests, configure schedules, edit, and manage data inside the system. These will be Water Regulations specialists who will be able to set parameters for schedules, tester certifications, and perform overrides for data entry. Report creation should be available to this user. (10 +)

**Testers:** Outside the corporation. Will have a user ID that can submit tests, comments, artifacts, calibration certificates and tester renewal. They should have access to reports. (200 +)

**Customers:** Outside the corporation, or the general public. These are our water customers who should be able to log in, see their test and compliance history. They should be able to leave messages or ask questions. (20,000 +) This number could increase greatly given changes in regulations.

**Costing Matrix:**

| <b>Cost Component</b>                                       | <b>Description</b>        | <b>Unit Cost</b> | <b>Total Cost</b> | <b>Notes</b> |
|---|---------------------------|------------------|-------------------|--------------|
| <b>Software License/Subscription/Access to the software</b> |                           |                  |                   |              |
|   | Administrator level users |                  |                   |              |
|   | Manager level users       |                  |                   |              |
|   | Testers                   |                  |                   |              |
|   | Customers                 |                  |                   |              |
| <b>Implementation Services *</b>                            |                           |                  |                   |              |
| <b>Integration Services **</b>                              |                           |                  |                   |              |
| <b>Training &amp; Onboarding</b>                            |                           |                  |                   |              |
| <b>Support &amp; Maintenance</b>                            |                           |                  |                   |              |
| <b>Customization</b>  |                           |                  |                   |              |
| <b>Other (specify)</b>                                      |                           |                  |                   |              |
| <b>Data Access/Warehouse</b>                                |                           |                  |                   |              |

\*Please specify if this is a different contractor or company in the Notes column

\*\* What is considered an integration point? Ie. One-way, two-way. Please explain.

**Comments:**

Please give details of your pricing strategy below if necessary: