

Question	Response	
1. Section 1.25: In order to ensure we can fully address the scope and provide the most accurate solution and technical detail, we would like to request a short extension of the submission deadline. Would it be possible to extend the deadline from 3/5 to 3/12?	Yes, an extension of the submission deadline from March 5 to March 12 is approved.	
2. Section 2.2 D: How many years of historical data migration is required?	Five (5) years of historical data are required for migration.	
3. Section 2.3 Req-002 : Would dashboard views and filters meet your needs for disconnect alerts or do you require a separate notification mechanism?	Dashboard views with filtering capabilities will meet our needs for disconnect alerts.	
4. Section 2.3 Req-003 : What supporting materials would you like included in these communications and are they hosted online or delivered as PDFs?	Specifications and procedures are currently distributed as PDFs. We are open to more digitized solutions, such as links to websites. In rare instances, a hard copy may still be required.	
5. Section 2.3 Req-004: Can you clarify which messages or message types this applies to and what platforms?	This applies to communications between testers and CAW resources, as well as communications between customers and CAW resources.	
6. Section 2.3 Req-009: Is multi-lingual support needed for communication templates, the in-app user experience, or both?	Multi-lingual support is required for all public-facing content, including tester-facing communications.	
7. Section 2.3 Req-012 : Could you give an example of a customized workflow so we can better understand the scenarios you're looking to support?	Examples include construction meters versus commercial irrigation, or industrial and commercial scenarios based on hazard level or consumption. These workflows should be configurable within the system.	
8. Section 2.3 Req -028: What data transfer frequency is required for this integration, real-time, nightly, scheduled, or on-demand? Would you accept alternative integration methods such as scheduled CSV/flat-file exports if requirements are met?	Yes, alternative integration methods such as scheduled CSV or flat-file exports are acceptable, provided requirements are met.	
9. Section 2.3 Req-031: Could you clarify the direction of data flow, are you looking to push data into your GIS system, pull from it, or both?	Data will flow from the GIS system to the CCC system.	
10. Section 2.3 Req-032 : As consumption data is maintained in your CIS, would you prefer to continue to manage it there, or are you wanting to do that from the backflow system?	Consumption data will continue to be managed in CIS. However, the CCC system requires an integration for visibility into consumption at the location (connected meter) and to exclude locations with zero consumption from notifications, excluding fire service accounts.	
11. Section 2.3 Req-038 What is the intended use case for QR codes or AirTags, are you looking for a scan-to-lookup experience, physical asset tracking, or something else?	QR codes or AirTags will be used solely for physical asset tracking to prevent theft. This applies only to construction RPZ/meter combinations owned by CAW that are mobile. A system flag indicating tracking is enabled is sufficient.	
12. Section 2.3 Req-039: How are non-compliance and non-reporting fees currently applied and tracked? Is that process managed in your CIS today and would CAW prefer to bill via CIS?	Fees should be initiated in the CCC system and transmitted to CIS via integration. This reflects the current process.	
13. Section 2.3 Req-040: Are deposit tracking and billing for lost or damaged devices currently handled in your CIS and would you prefer to continue to manage them there or in the backflow system?	The integration should notify the CCC system when a device is reported as lost. No billing information will be transmitted as part of this notification.	
14. Section 2.3 Req-041: How is the meter number currently verified during replacements or new installs, and where does that data reside today?	Meter numbers are currently verified against CAW's meter inventory. An integration with this inventory will be required.	
15. Section 2.3 Req-054 : What data would need to be shared for call routing and information sharing, and would this require a real-time integration or a scheduled data exchange?	Shared data will include person and account information, customer location comments, account comments, meter change out, and updates to the account responsible person. A nightly file transfer will be sufficient.	
16. Section 2.3 Req-063 :How do you currently define and measure workload balancing, and what factors determine how assignments are made today?	Work is currently divided evenly. CAW would like to implement more logical routing methods, potentially based on geographic location.	
17. Section 2.3 Req-071 : How is billing for repairs currently initiated,? Is this a function you'd prefer to manage in your current CIS solution?	A list of repair parts is provided, and associated costs are transmitted to CIS for billing.	
18. Section 2.3 Req-074 : Could you describe what this validation process looks like today and what outcome you're hoping to achieve with this requirement?	Testers currently verify the meter visually and record it on a form. CAW would like this process to be mandatory and digitized, with the meter number required—primarily for replacements or new meter installations.	
19. Section 3.5A It looks like some words were cut off can you provide the full wording? "Provide a brief description of the firm's proximity to the project location, and familiarity with the area where the"	3.5 PROXIMITY A. Provide a brief description of the firm's proximity to the project location, and familiarity with the area where the project is located. Provide a listing of staff who will be assigned to the project team. For each team member listed, provide the following information: Name and title	
20. Section 1.12 Pricing: Which pricing model would CAW prefer: - tester funded per passing test or utility funded annually?	CAW prefers a utility-funded pricing model.	