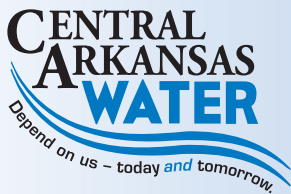


Quick Pay Connection

Pocket Guide

**Enjoy the convenience
of paying your utility bill
closer to your home,
office, or work:**

- **water**
- **sewer**
- **sanitation**



Payment methods

Quick Pay locations:

A network of participating stores and other businesses accept utility bill payments for Central Arkansas Water (CAW) and the Utility Billing Services partners for which CAW bills each month. This service is to make the bill payment process easier and more convenient for you. For a list of participating locations, see the inside of this pocket guide. Remember that payment locations will NOT accept payment on a delinquent account.

Mail-in:

Utility Billing Services
P.O. Box 8100
Little Rock, AR 72203-8100

In-person and night deposit:

James T. Harvey Administration Building
Central Arkansas Water
221 East Capitol Avenue
Little Rock, AR 72202

North Little Rock City Services Building
120 Main Street
North Little Rock, AR 72114

Credit or debit card by telephone:

Call 1.866.611.7879 or 501.372.5161 / Option 3

Automatic Debit Payment Program:

Call 501.372.5161 for more information.

On-line:

Log on to www.carkw.com and select the Pay Your Bill On-line button.

Payment Locations

Before visiting a *Quick Pay* location, call the location to make sure it is open and still accepts payments for Utility Billing Services.

Little Rock

Arch Street Grocery

10700 Arch Street
501.888.6805

Hours: 7 a.m. to 6:45 p.m. Monday through Friday
8 a.m. to 12 p.m. Saturday

Deluxe Check Cashing

14705 Arkansas Highway 365 South, Suite B
501.897.4080

Hours: 8:30 a.m. to 5 p.m. Monday through Friday

Fast Mart

9203 Chicot Road
501.570.7800

Hours: 8 a.m. to 8 p.m. Monday through Thursday
8 a.m. to 9 p.m. Friday and Saturday
8 a.m. to 6 p.m. Sunday

Kwick Pantry

8001 Interstate 30
501.565.0166

Hours: 8 a.m. to 8 p.m. Monday through Thursday
8 a.m. to 9 p.m. Friday and Saturday
9 a.m. to 6 p.m. Sunday

Mail Xpress

400 North Bowman Road
501.414.0614

Hours: 9 a.m. to 6 p.m. Monday through Friday
10 a.m. to 3 p.m. Saturday

Metro

124 West Capitol Avenue
501.801.0026

Hours: 8:30 a.m. to 5:30 p.m. Monday through Friday

Prickett's Grocery

19225 Lawson Road
501.821.6394

Hours: 8 a.m. to 3 p.m. Monday through Sunday

Save-A-Lot

2415 Broadway Street
501.801.2577

Hours: 8 a.m. to 8 p.m. Monday through Saturday
8 a.m. to 7 p.m. Sunday

Save-U-More

7525 Baseline Road
501.570.9980

Hours: 8 a.m. to 5 p.m. Monday through Friday

Shipmates Postal (formerly Diversified Postal Services)

6834 Cantrell Road
501.663.6888

Hours: 8 a.m. to 6 p.m. Monday through Friday
9 a.m. to 2 p.m. Saturday

North Little Rock

Baker Valu-Rite Drug Store

4133 East Broadway Street

501.945.3264

Hours: 8 a.m. to 4 p.m. Monday through Sunday

Camp Robinson Exxon

3800 Camp Robinson Road

501.758.1519

Hours: 6 a.m. to 7 p.m. Sunday through Saturday

North Little Rock City Services Building

120 Main Street

501.975.8888

Hours: 8 a.m. to 4:30 p.m. Monday through Friday

Sherwood

City Mart

4209 East Kiehl Avenue

501.833.4209

Hours: 6 a.m. to 1 a.m. Monday through Saturday

Extra Beauty

4200 East Kiehl Avenue

501.835.0002

Hours: 9 a.m. to 6:30 p.m. Monday through Saturday

Payment locations will NOT accept payment on delinquent accounts.

You must have a copy of your billing statement when paying at a *Quick Pay Connection* location.

NOTE: From time to time, we update the Quick Pay Connection list. The network of businesses that accepts monthly water/sewer/sanitation bill payments is subject to change, with the addition of new locations or the deletion of locations. For an up-to-date list at any time, you may log on to the Central Arkansas Water web site — www.carkw.com; E-mail us at customerservice@carkw.com; or call the Customer Service Center at 501.372.5161.

Helpful Telephone Numbers

Keep this list handy for water, sanitation, sewer, electric, and emergency services:

Central Arkansas Water

Customer Service 501.372.5161
Emergencies 501.377.1239

Arkansas One-Call Center

(Call Before You Dig) 1.800.482.8998

AT&T (Southwestern Bell Telephone Company)

1.800.585.7928

CenterPoint Energy (ARKLA)

1.800.992.7552

Entergy

1.800.368.3749

Little Rock City Services

Non-emergencies 311

Little Rock Fire Department

Emergencies 911
Non-emergencies 501.918.3700

Little Rock Police Department

Emergencies 911
Non-emergencies 501.371.4829

Little Rock Solid Waste Services

501.888.2208

Little Rock Wastewater

Emergencies 501.223.1509
Non-emergencies 501.376.2903

MEMS (Metropolitan Emergency Medical Service)

Emergencies 911
Non-emergencies 501.301.1400

North Little Rock City Services

501.975.8888

North Little Rock Electric Department

501.975.8888

North Little Rock Fire Department

Emergencies 911
Non-emergencies 501.340.5377

North Little Rock Police Department

Emergencies 911
Non-emergencies 501.758.1234

North Little Rock Wastewater Utility

501.975.8920

Police, Fire, and Life Emergencies

911

Pulaski County Sanitation Division

501.664.7400

Pulaski County Sheriff's Office

Emergencies 911
Non-emergencies 501.340.6963

Sherwood Fire Department

Emergencies 911
Non-emergencies 501.835.0342

Sherwood Police Department

Emergencies 911
Non-emergencies 501.835.1425

Sherwood Sanitation Division

501.835.3288

Sherwood Wastewater Utility

Emergencies 501.833.4418
Non-emergencies 501.835.6781

Waste Management, Inc.

501.570.1299

